



# AIR CANADA

News Release Archive

## **Air Canada Collaborates with Shoppers Drug Mart to Deliver a COVID-19 Testing Solution For Customers**

- *Pre-departure testing available as of Dec. 7 for Air Canada customers in Ontario, Alberta and British Columbia*
- *Canadian travellers will be exempt from 14-day quarantine in Hawaii with a negative test*

MONTREAL, Nov. 27, 2020 /CNW Telbec/ - Air Canada is pleased to announce its collaboration with Shoppers Drug Mart, Canada's leading pharmacy retailer, which will provide Air Canada customers with the opportunity to take a pre-departure COVID-19 RT-PCR test in order to comply with international travel requirements.

Beginning Dec. 7, eligible Air Canada customers can book and purchase a COVID-19 test at participating Shoppers Drug Mart locations in Ontario, Alberta and British Columbia. Results are typically available within 24-48 hours.

"Many countries now require a pre-departure negative COVID-19 test and we are pleased to facilitate this process for our customers, making their travel experience easier and safer by recommending the RT-PCR test at select Shoppers Drug Mart locations. We believe that testing is one of the keys to protecting employees and customers, and an important step to safely reopen travel around the world, easing travel restrictions by providing alternative testing solutions in managing risk," said Dr. Jim Chung, Air Canada's Chief Medical Officer.

"Our stores and pharmacy teams are a convenient, trusted resource for Canadians. We want to continue to be a part of the solution as the country looks for ways to manage COVID-19. We're pleased to work with Air Canada to make COVID-19 RT-PCR tests accessible to travellers, and to help customers plan their travel safely and with confidence," said Ashesh Desai, Executive Vice President, Pharmacy at Shoppers Drug Mart.

This test will be available for customers flying to any destination requiring a negative COVID-19 test, including Hawaii and the Caribbean (namely, the Bahamas, Turks and Caicos, Antigua, Barbuda and St-Lucia).

Canadians are now eligible to be [exempt from Hawaii's mandatory 14-day quarantine](#) on arrival in the Hawaiian Islands via a pre-travel testing process. Visit the Hawaiian government website for more details. <https://travel.hawaii.gov/#/>

Air Canada's service to Hawaii from Vancouver begins on Dec. 17 and flights from Calgary start on Dec. 18.

Other testing options are also offered to our customers who are flying to Hawaii, including travellers from Quebec. For more details on the list of approved testing entities by the Hawaiian Government, visit [aircanada.com/covid19testing](https://aircanada.com/covid19testing).

Air Canada has been at the forefront of the airline industry in responding to COVID-19, including being among the first carriers globally to require customer face coverings onboard and the first airline in the Americas to check passengers' temperatures prior to boarding. In May, it introduced a comprehensive program, called Air Canada CleanCare+, to apply industry leading biosafety measures at each stage of the journey.

## About Air Canada

Air Canada is Canada's largest domestic and international airline. Canada's flag carrier is among the 20 largest airlines in the world and in 2019 served over 51 million customers. Air Canada is a founding member of Star Alliance, the world's most comprehensive air transportation network. Air Canada is the only international network carrier in North America to receive a Four-Star ranking according to independent U.K. research firm Skytrax, which also named Air Canada the 2019 Best Airline in North America. For more information, please visit: [aircanada.com/media](https://aircanada.com/media), follow Air Canada on [Twitter](#) and [LinkedIn](#), and join Air Canada on [Facebook](#).

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